Community Resilience

KEY PRINCIPLES:

- ✓ **To deliver the PSB Well-being Delivery Plan 2018-2023**
- ✓ **To support communities across Flintshire to develop resilience and self-sufficiency**
- ✓ **To monitor and evaluate the impact of delivery**

Area-Based Work

FCC Lead

KEY PRINCIPLES:

- ✓ **Develop asset and demographic profiles for each of the three areas at sub-ward level where necessary**

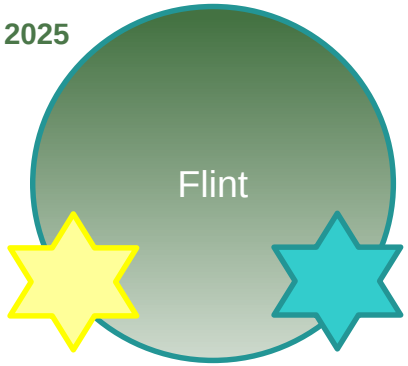
Community Development Focus

Social Enterprise Focus

Sports and Social Club Regeneration

Health Focus

2025



Food Poverty
1. **Holiday Hunger**
2. **Food Hubs**
3. **Social Enterprise**

Activity-based work: teenage girls

Flint Foreshore Regeneration

Food Poverty Strategy – Theme

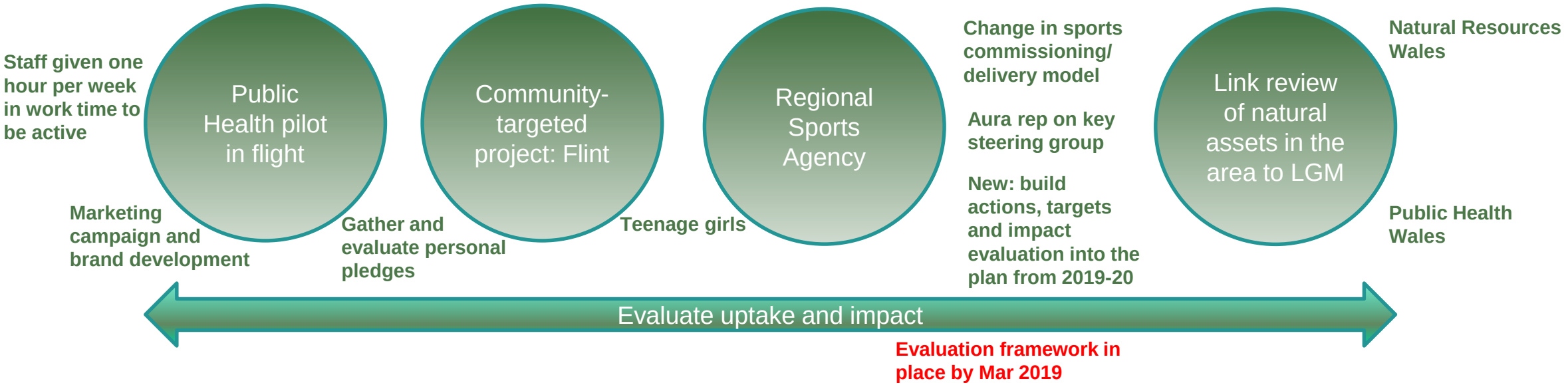
FCC Lead

Let's Get Moving Flintshire - Theme

Public Health Lead

KEY PRINCIPLES:

- ✓ **Strong links with Let's Get Moving North Wales**
- ✓ **Public Health lead**
- ✓ **Strong link to social prescribing**



Leadership Programme

Glyndwr Lead

KEY PRINCIPLES:

- ✓ **Systems Leadership qualification at undergraduate and Masters levels**
- ✓ **Change personal thinking and approach to service design and delivery**
- ✓ **Viewed as a tool to support PSBs to manage complex service change**
- ✓ **Consider how people work and how education can shape that**

Piloted March 2018

Roll out fully from January 2019

Narrative forms the assessment

Support for officers to embed changed ways of working day-to-day

Peer support/network

Evaluate pledges and testimonials

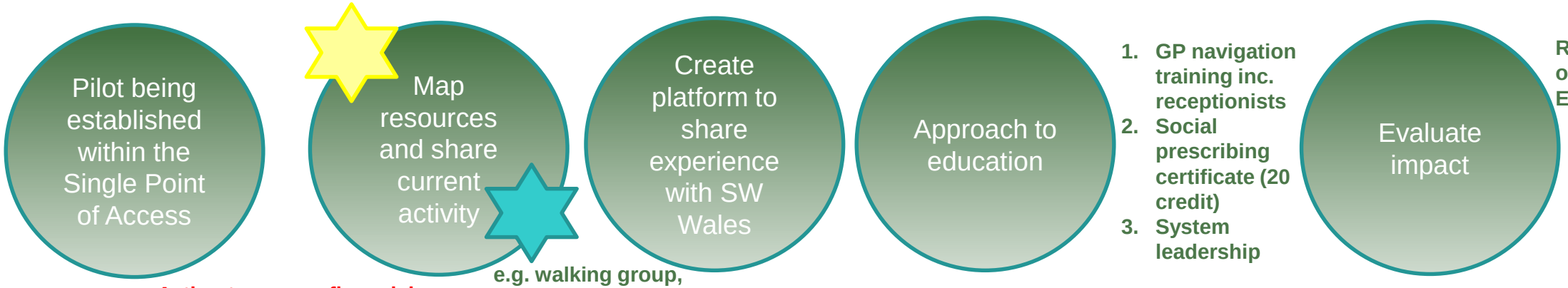
Impact at regional PSB level

Social Prescribing

BCUHB Lead

KEY PRINCIPLES:

- ✓ **Social Services and Well-Being Act (2014) expects all to be social prescribers**
- ✓ **Keep non-medical issues away from the GP – develop a new and sustainable model of health and well-being**
- ✓ **Draw money from cross-agency pools to take a more preventative approach (long-term aspiration)**
- ✓ **Provide alternative interventions for low-level physical and mental health issues**
- ✓ **Build personal resilience for self-help**

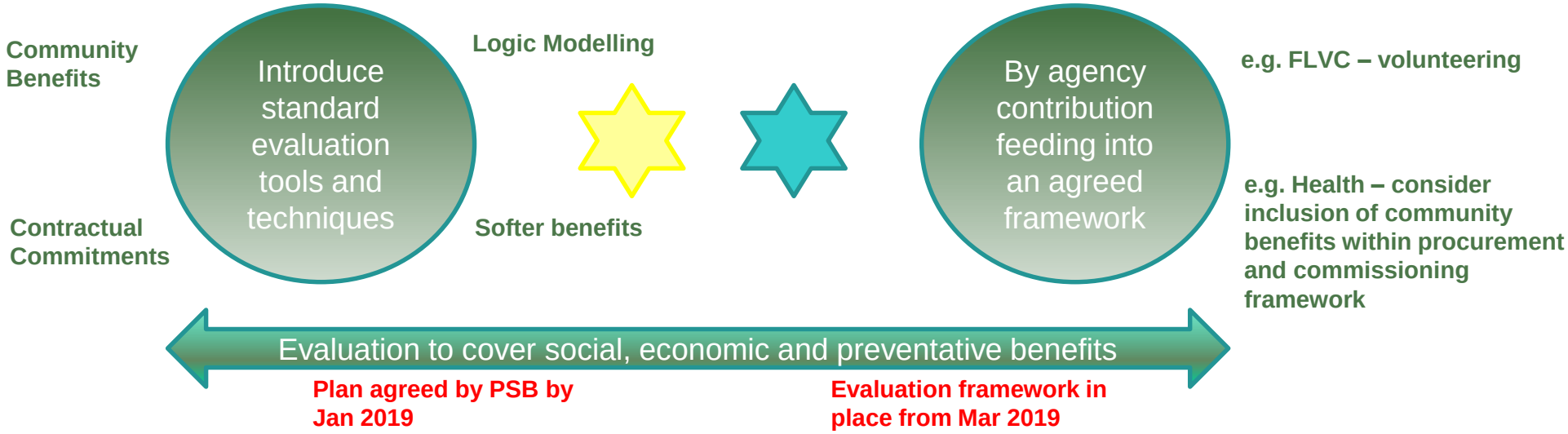


Community Benefits

FCC Lead

KEY PRINCIPLES:

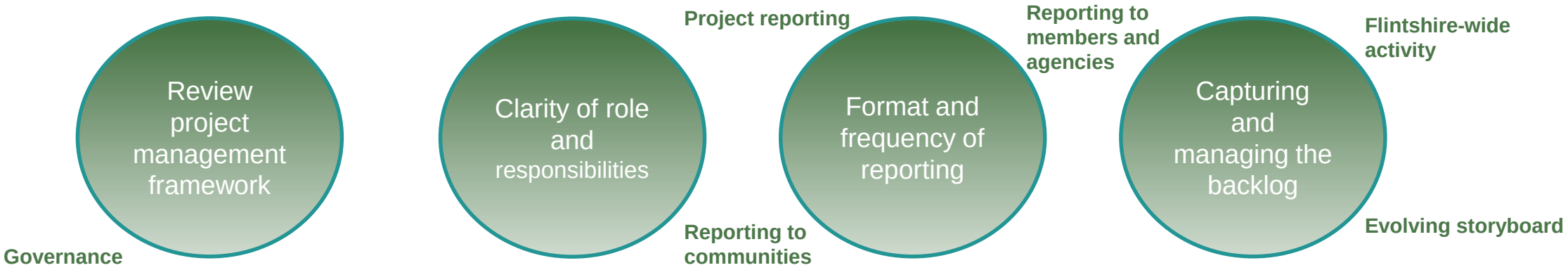
- ✓ **Evaluate social value added from committed deliverables**
- ✓ **Measure and quantify return on investment**
- ✓ **Report outputs and outcomes linking to the underpinning story**



Programme Management and Evaluation

KEY PRINCIPLES:

- ✓ **Provide transparency and a clear audit trail**
- ✓ **Retain simplicity and minimise bureaucracy**
- ✓ **Focus on agility and visibility**
- ✓ **Evaluate social value added from committed deliverables**
- ✓ **Evaluate individual organisation ROI from investment (FCC)**
- ✓ **Consider full public sector impact from programme delivery**



Programme Title: Community Resilience

Programme Manager: Cher Lewney

Issue 1: August 2018

Project Objective: To define and support delivery of an evolving programme of work designed to build and embed resilience in communities across Flintshire. Create the framework for the ongoing review and evaluation of impact.

Target end date : Multi-year commitment

Achievements since last update

1. High level framework of initial resilience-related projects defined, including:
   - ✓ Area-Based work in the Holway, Shotton and Flint,
   - ✓ Analysis and development of social prescribing,
   - ✓ Work to promote active communities (Let's Get Moving);
   - ✓ Work to tackle food poverty;
   - ✓ Leadership development with Glyndwr University;
   - ✓ Development of a Community Benefits/wider social accounting monitoring framework
2. Baseline projects and objectives being defined within the context of a fluid but specific Community Resilience programme

Next steps {+ actions}

1. Complete baseline project definition documents for existing workstreams
2. Consider the relationship with wider resilience-related activity as the project evolves or as reporting and monitoring arrangements are put in place e.g. to reflect activity in Buckley or Mold
3. Share and agree high level programme management principles for the programme across key partners
4. Begin to explore potential reporting methods and styles to create the Community Resilience evaluation and reporting framework – likely to be softer in the short-medium term

Risks & Issues {+ contingent measures}

1. **This is recognised as a long-term investment, so delivery of milestones is likely to sit at individual project levels in the medium term, and be reported at that level.**
2. **Methods of evaluating the extent of community ownership of workstreams and developing measures of community resilience are still to be developed.**
3. **Budgets are not allocated at a programme level, but by partners at individual project/initiative levels. This needs to be reflected in the programme reporting 'story'**

Status

	R	A	G
Timeline	○	●	○
Community ownership	●	○	○
Partner commitment	○	○	●
Budget	○	●	○
PSB Credibility	○	○	●

Workstream Title: Area-Based Activity – The Holway

Programme Manager: Cher Lewney

Issue 2: September 2018

Project Objective: To work collaboratively between partners and with the community to design and deliver a community-owned plan which builds resilience and flexes public services to the community's needs.

Target end date : Multi-year commitment

Achievements since last update

1. Residents' meetings held on 15th & 16th August – low turnout (two + a family of four. Future engagement approach being reviewed.
2. Community clean up day held on 29th August – 22 children plus a number of adults in attendance. Removed c.40 bags of rubbish but noted most is in gardens and off the street.
3. Identified potential improvements to the community centre, but confirmation required that the community want the works.
4. Summer playscheme reviewed and desire for ongoing engagement agreed. Funding to be sought for October half-term.
5. Big Dee Day tea-time event planned for 28th September, to combine cleansing of footpaths and playing field with sausages and fruit.
6. Landscaping and fencing contract submissions being reviewed. Community house tender to be published w/c/ 10/09/18.

Next steps {+ actions}

1. Newsletter to be produced summarising activity to date, advertising the event on 28th September and outlining future plans.
2. Multi-agency tea-time event to be planned and delivered on 28th.
3. Funding bid to enable playscheme and food provision to be continued during the October half term to be submitted.
4. Landfill Disposal Scheme funding bid to be produced to enable an ongoing approach to deep cleansing on the estate to be delivered.
5. Discussions to be held with existing community centre committee members to establish future intentions.
6. Ensure ongoing mechanisms for engagement with local members are in place.

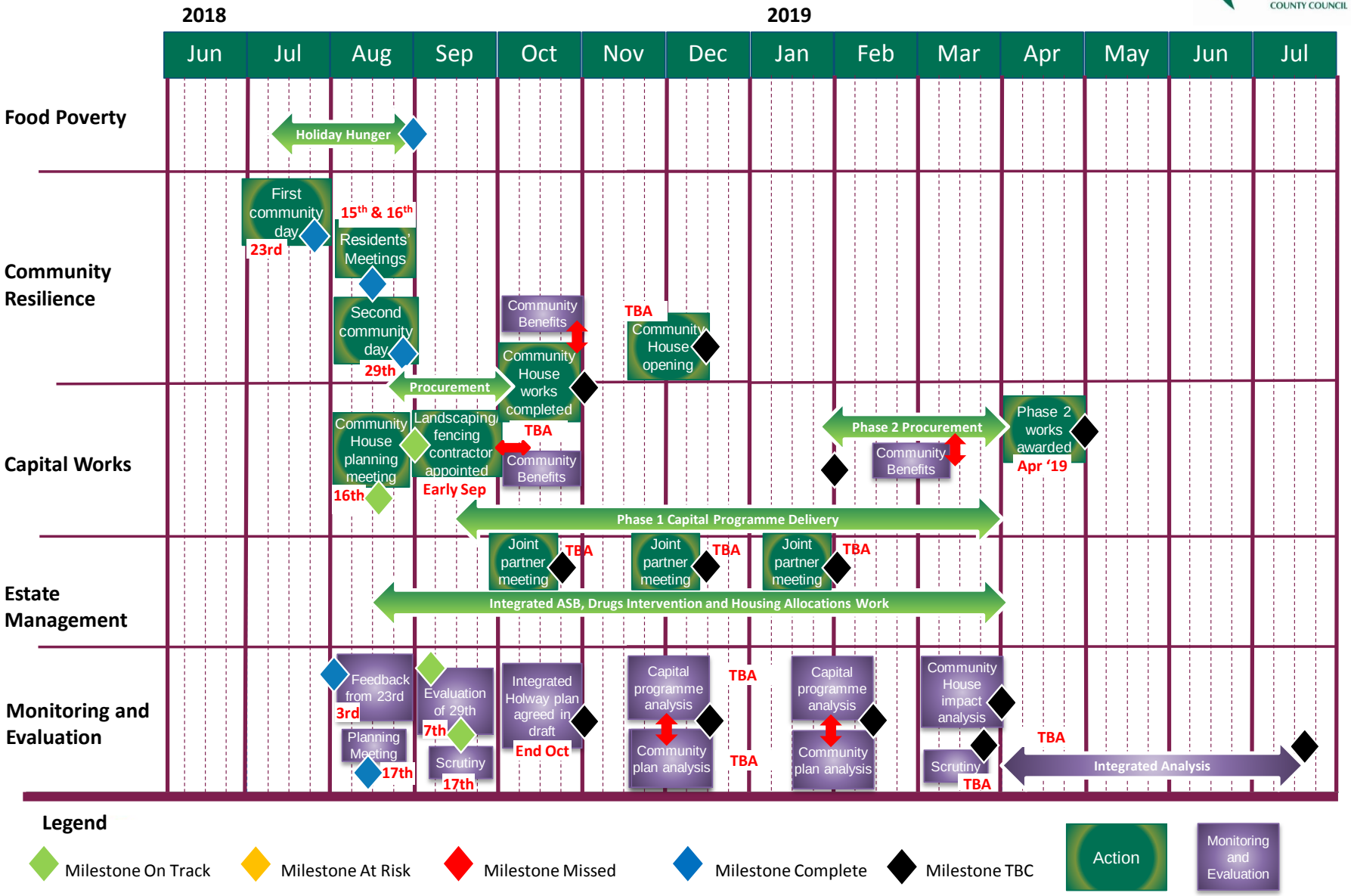
Risks & Issues {+ contingent measures}

1. **Inability to respond to community-identified issues in a timely manner loses trust.**
2. **Divisions on the estate (primarily between social and private residents) result in barriers and discourage future involvement.**
3. **At this stage, activity is still being driven and owned primarily by partners.**

Status

	R	A	G
Timeline	○	○	●
Community ownership	●	○	○
Partner resource	○	○	●
Budget	○	●	○
H&S issues	○	○	●

The Holway


2018
2019
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
May
Jun
Jul
Food Poverty
Community Resilience
Capital Works
Estate Management
Monitoring and Evaluation
Holiday Hunger
First community day
23rd
15th & 16th
Residents' Meetings
Second community day
29th
Procurement
Community Benefits
Community House works completed
TBA
Community House opening
TBA
Community House planning meeting
16th
Landscaping/ fencing contractor appointed
Early Sep
TBA
Community Benefits
Phase 2 Procurement
Community Benefits
Phase 2 works awarded
Apr '19
Phase 1 Capital Programme Delivery
Joint partner meeting
TBA
Joint partner meeting
TBA
Joint partner meeting
TBA
Integrated ASB, Drugs Intervention and Housing Allocations Work
Feedback from 23rd
3rd
Planning Meeting
17th
Evaluation of 29th
7th
Scrutiny
17th
Integrated Holway plan agreed in draft
End Oct
Capital programme analysis
Community plan analysis
TBA
TBA
Capital programme analysis
Community plan analysis
Community House impact analysis
Scrutiny
TBA
TBA
Integrated Analysis
Legend
Milestone On Track
Milestone At Risk
Milestone Missed
Milestone Complete
Milestone TBC
Action
Monitoring and Evaluation